



WSTIP’s Strategic Plan (2023 – 2026)

WSTIP’s Vision:	To be a transformative and collaborative leader in transit safety and risk management. Our destination: Zero Losses!
------------------------	---

WSTIP’s Mission:	To promote risk reduction with our partners.
-------------------------	---

Guideposts for decisions with the Strategic Plan:

Priorities must support the vision and mission.

Four Year Horizon (2023-2026)

Strategic Priorities

1. Risk and Loss Management – Reduce the frequency and severity of losses while continually monitoring for emerging risks and threats (report out annually in March).

This section refers to baseline groups, we define those groups as noted below:

- Baseline A: 2017 – 2019 (pre-pandemic, normal traffic volumes and ridership)
 - Baseline B: 2020 – 2022 (pandemic impacted, fewer cars on the road, low ridership)
 - Baseline C: 2023 – 2025 (a new baseline)
- a. Adoption of the top five Best Practices to 100% that will have the greatest impact on risk reduction by October 2026.
 - b. Member adoption of reporting near miss data to 100% by the end of October of 2025.
 - c. Reduce the frequency (number) of claims resulting from rear-end collisions, passenger injuries from hard braking and improper mobility securement. By 2026, demonstrate a frequency reduction such that Baseline C shows a 10% improvement over Baseline A and Baseline C doesn’t fall behind Baseline B by more than 10%. Measurement will be frequency as a percentage of miles travelled a baseline period.
 - d. Reduce the number of vehicle/pedestrian and vehicle/bicyclist strikes to zero annually. This strategic goal shall result in an annual report by mode.

2. Financial Stability, Coverage and Costs – Preserve and leverage WSTIP’s long-term financial stability. Develop and maintain affordable coverage.

- a. Explore options for Members to address risks, such as law enforcement liability or cyber liability, should traditional coverage become unaffordable or unattainable.



- b. Implement agreed-upon rating structure recommendations no later than September 2025 to better align risks by Member.

3. Innovation – Accelerate the adoption of innovative solutions that reduce covered risks (with an emphasis on areas of loss).

- a. On new fleet vehicle purchases, increase Member adoption of risk mitigation solutions available for purchase.
 - For new administrative or maintenance vehicle purchases, vehicles to include at least two risk mitigation solutions by October 2026.
 - For new paratransit/dial a ride/demand response vehicle purchases, vehicles to include at least two risk mitigation solutions by October 2026.
 - For new vanpool vehicle purchases, vehicles to include at least three risk mitigation solutions by October 2026.
 - For vanpool vehicles that have existing telematics, utilize these systems to limit risky driving behaviors.
- b. Engage Members to educate agency leadership on their loss story as measured by 100% Member visits to be completed by the end of November 2024.

4. Value-Added Products and Services – Create products and services to help Member achieve efficiencies, manage risk, and control costs. All things not coverage.

- a. By February 2024, develop and publish a Best Practice for internal security services at Member agencies that all agencies will adopt by February 2026 measured by existing Safety & Risk assessments 100% green.
- b. By April 2025, develop a training program to be deployed via the LMS that provides basic training for all employees on zero-emission vehicles (for example: electric, hydrogen).