

Policies regarding Passenger Cell Phone Use

Information compiled June 28, 2007

The Question: Do you have a policy regarding disallowing cell phone use by your passengers while on board your vehicles?

Ben Franklin Transit says... We do not. Operators do ask people to tone down their conversation if it is too loud or profane.

C-Tran says... We do not but we have received complaints from other passengers.

Everett Transit says... We do not prohibit customers from using their cell phones.

Grays Harbor Transit says... No we do not have a policy.

Island Transit says... No, this has never been a problem. I am curious on why someone would not be allowed to use one.

Jefferson Transit says... We do not have a specific policy regarding passenger cell phone use. We do have our customer conduct policy that addresses respect for other passengers by riding quietly, so technically cell phone use could apply. We also have some operators complaining that cell phone use by passengers is a distraction and a safety concern.

Kitsap Transit says... Passengers may use cellular phones on buses. However, Operators should not have passengers use cellular phones to make calls for them. Passengers are not allowed to engage in cellular phone conversations that are disrupting to the Operator or passengers (e.g. Talking too loud or using foul language, etc.). Nor shall such cellular phone use otherwise interfere with the safe operation of the bus.

Link Transit says... We do not currently have this policy in place.

Mason Transit says... We have no prohibition on the use of cell phones by passengers.

Pullman Transit says... No we don't have any policy. As long as they do not create a disruption to the other passengers there are no restrictions.

Skagit Transit says... We do not have a policy on this. We do not currently restrict cell phone use by our passengers on either Dial-A-Ride or Fixed Route.

Spokane Transit says... We do not have any restrictions regarding passenger cell phone use.

Twin Transit says... We have a non-cell phone use policy. This was instated recently, after continuing and escalating problems with disruptive cell phone behavior by passengers. Signs are posted and most passengers comply without complaint.

Valley Transit says... We do not restrict cell phone use by our passengers.

Whatcom Transit says... We don't have any written policies or limitations on passengers using cell phones on our buses. As long as they do not inconvenience other passengers or the driver we allow them to be used. If a problem occurs, which I do not remember of ever having one, the driver would handle it like any other disturbance on the bus. I hope this helps.

Yakima Transit says... No.