

## Policies regarding Ridership Standards Clarification

Information compiled April 20, 2007

**The Question:** Does your agency have a Board approved ridership standard for their fixed route? If yes, what criteria are used to establish these standards? Do you have a ridership standard for your paratransit routes as well? What is a ridership standard: Ridership standards as in the amount of riders each route must sustain per hour in order to be considered a healthy route and not looked at for changes.

**Ben Franklin Transit** says... We have had conversations with our board about minimum age to ride with out supervision. But that is about all from the board. We have nothing in writing, but we have some hygienic guidelines. Passengers must wear a shirt, and not have soiled (urine or fesses) on their clothes. Bloody clothing is also discouraged. I have asked The Para transit manger to answer about those guidelines.

**Columbia County Transit** says... Columbia County Public Transportation does not have a ridership standard.

**CUBS** says... The Board does not have approved ridership standards.

**Everett Transit** says... ET does not have such standards from its board (City Council).

**Grays Harbor Transit** says... We do not have a Board approved ridership standard.

**Island Transit** says... No we do not have a board approved standard.

**Link Transit** says... Not currently, a standard was adopted at one time but was never strictly adhered to. For paratransit, monitor efficiency daily and attempt to achieve at least 3.5 trips an hour.

**Mason Transit** says... We don't have any Board approved standards. The only standard we have, which is not Board approved, is 3.0 rides per hour (all vehicle hours) for the dial-a-ride service.

**Pacific Transit** says... We do not have board approved standards.

**Twin Transit** says... Twin Transit does not use a fixed number of riders to measure route efficacy. We do compare ridership month to month and year to year, and if a significant (20 percent or more) decrease was consistently noted for a route, that would be reviewed for causes and potential modifications in our Route Review Committee.

**Yakima Transit** says... No