

Policies regarding Fleet Management Software

Information compiled October 30, 2007

The Question: What Fleet Management software do you use? What was the cost to buy the software, and is there a maximum number of vehicles you can enter in the program? Would you recommend this application? If so, what on a scale of one to ten. Thank you for your information.

Clallam Transit says... We use the DOS version of Fleet Net still. It really isn't available so I can't really be of any help.

Community Transit says... We use Fleet Focus FA. The base software was purchased in 1998 for just under \$70,000. We originally had a 1000 unit contract license. It has since been upgraded and licensed for 2000 vehicles. The software will also require an annual Maintenance agreement of a specified percentage of the software cost. Presently that is about \$23,000 annually. (The price of the base software is now over \$100,000). This software meets all of our Maintenance and Parts needs and is highly recommended to any Transit Agency.

Everett Transit says... We use CCG systems, Faster CS, Their office number is: 800-753-2783. It costs approximately \$70K dollars. There is no limit to the number of vehicles/equipment this system can support. I would highly recommend this company. We went live in 1999 and their customer support has been the excellent. We track every aspect of our costs. CCG has written hundreds of reports that look at fleet costs as a business. I would rate this as a 10.

Intercity Transit says... We use fleet net. We have had it for over 25 years so I do not know the purchase cost. We paid \$50,000 for the upgrade to their windows version.

Jefferson Transit says... We use RTA; Ron Turley Associates. This is very inexpensive software; total setup in the area of \$2500.00. We are very pleased with the program. Although it doesn't offer as many bells and whistles as some of the very expensive software, with good data base entry it is capable of more than meeting our needs. The unlimited Customer Service Agreement per year is \$995.00 a year and is exceptional!! I would recommend 1 being least 10 being top....#7. My experience has been that the customer service factor is the most important feature....it does one no good to have the bells and whistles if you can't get tech help when you need it most. RTA is a family based company and take very good care of their clients. There is no limit to the number of vehicles one can enter.

Mason Transit says... MTA uses Trapeze Fleet Software. I think that the number of vehicles is infinite and on a scale of one through ten I would give it a 5-6. It has come a long way since we started using it but still is not perfect. I believe that there are much better programs out there.

Skagit Transit says... We use FleetMax; it cost \$8500, we do not know if there is a maximum number of vehicles you can enter in the program. We would not recommend this program because we have had unresolved issues, customer service problems, etc.

Spokane Transit says... STA uses TMIS. This is an older off shoot of Fleetnet from years ago. As I understand it, we are only one of three transit properties currently using it. It works, but I believe there are better soft ware applications out there.

Valley Transit says... We use Fleet-Net software. It was picked because one software system could cover all the transits needs. It has modules for maintenance, payroll, accounts payable, parts inventory, human resources, and driver scheduling. At least those are the ones we use. Cost for us was \$75,000 initial which included set up and training. Plus we pay a license fee of \$900.00 per month. You can reach them at fleet-net.com. Since the program covers so many areas, there may be better fleet maintenance software, or better accounting software, etc, but we could find no other software that did everything. On a scale of 1-10 for the maintenance side of it I would give it an 8.

Whatcom Transit says... WTA uses fleet management software from Ron Turley Associates, RTA, of Phoenix AZ. RTA is a generic fleet industry oriented package that is used by truckers, garbage fleets, municipalities, such as City of Winnipeg. It is not transit specific. There are at least several hundred installations around the country. <http://www.rtafleet.com/>. The system cost is well under \$10,000, with an annual license cost for 300 units of under \$2,000 per year. The system has complete parts, purchasing, fuel and tire modules. The system is frequently updated, and their technical support is very good.

Yakima Transit says... The City of Yakima uses a very old (close to 15 years old) citywide system that includes all divisions and was not designed specifically for fleet maintenance. It is fairly complicated, provides a great deal of information but, is not very user friendly at the fleet level. Since it is city wide and includes all departments, it is very expensive and I would not recommend it for fleet. Given the choice, I would specify CCG Systems' Faster software.