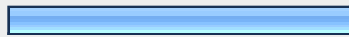




Run Cutting - Fixed Route

What is your name and agency?		
		Response Count
		19
<i>answered question</i>		19
<i>skipped question</i>		0

Response Text		
1	Ray Rothrock Mason Transit	Mar 3, 2010 10:03 PM
2	Asotin County PTBA	Mar 3, 2010 10:06 PM
3	Community Transit	Mar 3, 2010 10:06 PM
4	J. F. Rosapepe, Mason Transit	Mar 3, 2010 10:19 PM
5	Intercity Transit	Mar 3, 2010 10:24 PM
6	Link Transit	Mar 3, 2010 10:59 PM
7	Skagit Transit	Mar 3, 2010 11:08 PM
8	Kitsap Transit	Mar 3, 2010 11:11 PM
9	Paul Schramer WTA	Mar 4, 2010 12:12 AM
10	Spokane Transit Authority	Mar 4, 2010 12:23 AM
11	George Baxter, Everett Transit	Mar 4, 2010 12:26 AM
12	Everett Transit	Mar 4, 2010 12:29 AM
13	Everett Transit	Mar 4, 2010 4:22 PM
14	Jefferson Transit	Mar 4, 2010 5:56 PM
15	Ben Franklin Transit	Mar 4, 2010 8:51 PM
16	Kathryn Jordan - Kitsap Transit	Mar 4, 2010 10:42 PM
17	Barbara Goettel Spokane Transit	Mar 5, 2010 2:48 PM
18	pacific transit	Mar 5, 2010 4:25 PM
19	Valley Transit	Mar 5, 2010 5:34 PM

Run Cutting - Fixed Route

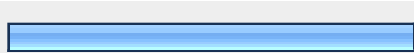


Do you use Run Cutting software for Fixed Route?			Response Percent	Response Count
Yes			52.6%	10
No			42.1%	8
N/A			5.3%	1
			<i>answered question</i>	19
			<i>skipped question</i>	0

Run Cutting - Fixed Route

Which one is it?		
		Response Count
		8
	<i>answered question</i>	8
	<i>skipped question</i>	11

Response Text		
1	The Schedule Master	Mar 3, 2010 10:28 PM
2	ScheduleMasters	Mar 3, 2010 11:02 PM
3	Trapeze	Mar 3, 2010 11:13 PM
4	Schedule Masters	Mar 4, 2010 4:30 PM
5	Schedulle Master's TMS	Mar 4, 2010 5:50 PM
6	Fleet Net- older than dirt version	Mar 4, 2010 8:54 PM
7	Trapeze V.9	Mar 4, 2010 10:45 PM
8	Trapeze	Mar 5, 2010 2:57 PM

Run Cutting - Fixed Route

Would you recommend it?			
		Response Percent	Response Count
Yes		62.5%	5
No		12.5%	1
N/A		0.0%	0
Other (please specify)		25.0%	2
answered question			8
skipped question			11




Other (please specify)		
1	We haven't gotten it operational yet, it's very complicated	Mar 3, 2010 11:13 PM
2	We do not use every component of the Trapeze software. The training we received was sub-par, and it usually takes 3 people to get one scenario change accomplished. We do not use it for day-to-day scheduling.	Mar 4, 2010 10:45 PM

Run Cutting - Fixed Route

What was the price range?		
		Response Count
		8
	<i>answered question</i>	8
	<i>skipped question</i>	11

Response Text		
1	about \$50,000 that included training and setup to work with CADA VL Orbital.	Mar 3, 2010 10:28 PM
2	\$35,0000 - \$40,0000	Mar 3, 2010 11:02 PM
3	70000?	Mar 3, 2010 11:13 PM
4	less than \$50k in 2001. Annual maintenance \$3,200	Mar 4, 2010 4:30 PM
5	Less than 50K	Mar 4, 2010 5:50 PM
6	Too long ago I wasn't here	Mar 4, 2010 8:54 PM
7	\$75k	Mar 4, 2010 10:45 PM
8	I don't know	Mar 5, 2010 2:57 PM

Run Cutting - Fixed Route

If the software was developed in-house can other agencies purchase a license from you to use it?			
		Response Percent	Response Count
Yes		0.0%	0
No		12.5%	1
N/A		75.0%	6
I don't know.		12.5%	1
Other (please specify)		0.0%	0
		<i>answered question</i>	8
		<i>skipped question</i>	11

Run Cutting - Fixed Route

How long have you had it?		
		Response Count
		8
	<i>answered question</i>	8
	<i>skipped question</i>	11

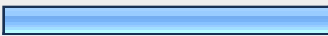
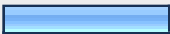

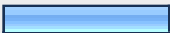
Response Text		
1	Six years	Mar 3, 2010 10:28 PM
2	4 years	Mar 3, 2010 11:02 PM
3	2 years	Mar 3, 2010 11:13 PM
4	9 years	Mar 4, 2010 4:30 PM
5	About 10 years.	Mar 4, 2010 5:50 PM
6	Since the ice age or 1984	Mar 4, 2010 8:54 PM
7	3+ years	Mar 4, 2010 10:45 PM
8	5 years	Mar 5, 2010 2:57 PM

Run Cutting - Fixed Route

What are the pros and cons of the software?		
		Response Count
		8
<i>answered question</i>		8
<i>skipped question</i>		11

Response Text		
1	Excellent for small agencies don't know about larger ones.	Mar 3, 2010 10:28 PM
2	Good management tool, but cannot upload data to FleetNet	Mar 3, 2010 11:02 PM
3	Not having it operational yet should tell you something. It's very picky and the contract rules are the major sticking point.	Mar 3, 2010 11:13 PM
4	Excellent customer support. All upgrades for anyone are issued with each annual update for just the cost of the maintenance fee. Con -need to send someone to annual conference for updates and training. Can get pricey.	Mar 4, 2010 4:30 PM
5	It is deveopled and supported by a small company that is very responsive to customer needs.	Mar 4, 2010 5:50 PM
6	It is not user friendly- it is on DOS	Mar 4, 2010 8:54 PM
7	If the training had been better, I'm sure I would have a higher opinion of the components we purchased. There's quite a lot of data input to get a small data return. For an agency our size, we can still do a lot of the changes with pen and paper faster than we can using Trapeze.	Mar 4, 2010 10:45 PM
8	Pros: Able to sort pieces/runs by start time, end time, start location, end location, garages, etc. Once run is cut and scenario is saved I can veiw the drivers work/paddle instantaneously. Cons: Parameters availible donot fit what we need at our site so I do not use the auto run cutter.	Mar 5, 2010 2:57 PM

Run Cutting - Fixed Route

Is there an annual cost for updates?			Response Percent	Response Count
Yes			50.0%	4
No			25.0%	2
I don't know			12.5%	1
Other (please specify)			25.0%	2
			answered question	8
			skipped question	11

Other (please specify)		
1	sort of....annual maintenance includes "free" updates	Mar 3, 2010 11:02 PM
2	Updates are included in the annual maintenance fee and distributed at the annual user conference.	Mar 4, 2010 5:50 PM

Run Cutting - Fixed Route

Did the program implementation go smoothly?			
		Response Percent	Response Count
Yes		62.5%	5
No		25.0%	2
I don't know		12.5%	1
That's a whole other story....		25.0%	2
Other (please specify)		0.0%	0
		<i>answered question</i>	8
		<i>skipped question</i>	11