

Inquiry on Archiving Email

Information compiled on June 18, 2009

The Question: How does your agency archive email? Currently we are looking at a Barracuda Message Archiver. Do you have any comments on this product?

Clallam Transit says...CTS has no automated system for currently retaining e-mail correspondence. Employees should be retaining official e-mail correspondence in folders set up to mirror the records retention schedules for such public records series. CTS considers all e-mail correspondence to be potential public records as defined by state statute. CTS adopted a computer/Internet/e-mail policy by resolution in 1999.

Columbia County Public Transportation says...We just archive in outlook on our county server.

Community Transit says...Currently archiving is done manually by the end user.

Grant Transit says...We have not archived e-mail.

Kitsap Transit says...We are looking at that product as well. It seems to be the best one out there for the money. We have their SPAM FIREWALL product as well and totally love it. As soon as we get the money we will be purchasing the Message Archiver.

Mason Transit says...We currently only have a backup strategy of one month and a monthly backup going back about 2 years. We do need an archiving strategy because I'm sure we are not in compliance. We currently use barracuda for spam prevention and it is great. Their archiving solution looks very good and it will be first in our search. I will be getting pricing next week.

Pacific Transit says...No we don't and no comments.

Pierce Transit says...I have not heard of Barracuda Message Archiver. We currently use Commvault to backup email but we have not implemented a true archive solution.

Pullman Transit says...Pullman is currently in the process of installing Barracuda. We don't have enough experience to comment, though. The price was great is about the only thing we can say at this point.

Skagit Transit says...We are using the GFI Mail Archiver. This seems to work fine for us.

Spokane Transit says...We looked at Barracuda but did not go with it because it didn't have some of the features we wanted. We looked at several software options and settled on three to demo: Sunbelt, C2C, and Sherpa.

We ended up going with C2C, even though they are a little more than the others. C2C had the user interface for OWA that we wanted, policies for getting rid of e-mail past the retention dates, and had a better feel for the admin interface. We are at the stage of getting a schedule to install the software.

Twin Transit says....We just use Windows Server to configure a 3-month backup for each mail box.

Valley Transit says...We archive our e-mail in Outlook. We do not have any special archiving software.

Whatcom Transit says...We use Exchange 2007 with NT Backup and Acronis, our only Barracuda Product is our Spam filter. We are very pleased with its performance and the customer service from Barracuda Networks. WTA does not currently archive emails. All emails remain on the Outlook/Exchange server, which is routinely backed up for safety.