

## Do you have an Intranet and if so, what's on it?

*Information compiled May 4, 2005*

**The Question:** Do you have an agency intranet for your employees? If you do, what kinds of programs do you have included and what information can your employees access from the intranet.

**Ben Franklin Transit** says ... Not this year. It has been discussed, but not implemented yet. Probably when we get a full time MIS person--maybe next year.

**Community Transit** says ... Just getting our intranet off the ground. I would be willing to share our plans. Phase 1 automating internal publications, extending email to all employees (all operators). Phase 2 each division will be given their own publishing capabilities can post progress. Phase 3 self service applications. Phase 4 moves into cutting edge stuff like video tapping portions of the routes. Overall strategy is an evolving process. Call me if you have questions at (425) 348-7115.

**C-TRAN** says ... At this time C-TRAN does not have an intranet.

**Intercity Transit** says ... Intercity does not currently have an intranet. We are planning to put one up in the future and we have some ideas of things we want on it, time to do this is our concern right now.

**Link Transit** says ... At this time Link Transit does not have an intranet for our employees. All employees have internet access available to them, and they also have the option of getting a Link Transit e-mail address if they so desire.

**Mason Transit** says ... We have an employee intranet under construction (Exchange Server and Web Access Based.) ABRA Software was selected for HR / Payroll and has back-office employee interface. Employees will be able to access and update employment information. MTA is also using their Web based applications to provide training. Another piece, under construction, is electronic policies and procedures access. We have a number of drives designated for employee networking.

**Skagit Transit** says ...At the moment, we do not have an intranet. This has been discussed several times and will probably be started within the next year. Currently, the only programs that will definitely be on the intranet will be access to all company policies and electronic forms for incidents/accidents. I would like to hear what other transit agencies have on their intranets.

**Spokane Transit** says ... We do not have a working intranet at Spokane Transit.

**Valley Transit** says ... No. We only have our own VT business accounts here at the Transit for transit use.

**Whatcom Transit** says ... WTA maintains a primary intranet (web) environment, as well as task-specific web applications.

Our primary agency site provides access to the following:

- \* Wiki Information Warehouse (recently rolled-out)
  - Department Information
  - Project Information
  - Employee Information
    - + For example, people who visit my part of the Wiki can learn of my latest status report and the various projects on which I participate.
- \* Customer Comment and Incident Tracking
- \* Onsite system
  - This is how we communicate our presence on site or off site.
- \* Ridership database access
- \* Fixed-Route database access
- \* Online Helpdesk
  - routes trouble tickets to the IT team
- \* Bus Stop Sign Generation program
- \* Trespasser Gallery
- \* Weather Links
- \* Time.gov link

Additionally, we have dedicated web applications for the following:

- \* TimeKeeper (online time card system)
  - Currently all of our operators are using this system
- \* HR Applicant Tracking system